



*Sternreiter*



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Imported by

North Coast Imports, Inc.

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Congratulations! You are the new proud owner of a mechanical alarm clock. These timepieces have been constructed the same way for generations. For this reason, much of the technology involved is no longer completely familiar to our Twenty-First Century lives. If you have any trouble with your new clock, call your dealer immediately. You should be able to find their contact information on your receipt. Please also be sure to visit [www.NorthCoastImports.com](http://www.NorthCoastImports.com) for in-depth assistance. Click on the "Instructions" link for all kinds of helpful articles including videos, pictures, and sound clips. For added information on your clock and all kinds of clocks be sure to follow our blog at [www.GermanClocks.org](http://www.GermanClocks.org)

1. **SAVE ALL PACKING AND PAPERWORK!** Although each clock has been carefully inspected before shipment you will need everything in case of any problems.
2. Carefully remove the clock from the box and surrounding packaging.
3. Wind the keys. One key powers the time, and the other powers the alarm. **CAREFUL!** These keys, along with the alarm setting knob, are reverse-threaded. Be sure to turn these only in the direction indicated by the arrow. If you turn them the wrong way, the key will come off and you will risk wearing or cross-threading the shaft. **Wind the key COUNTER-clockwise in order to wind the clock.** Keep in mind that this is the one step where force may be used. It is not likely for you to be able to break the coiled steel spring by twisting too hard with the key. These springs have safety catches to prevent damage and injury.  
**For a day's run, be sure to wind until the key comes to a complete stop.**
4. If the clock strikes the bells while winding the alarm key, move the alarm hand away from the hour hand by turning the knobs on the back. Or, simply move the lever next to the alarm hammer to silence the strike.
5. The clock should begin running. Listen for a ticking sound. It may be necessary to gently rock the clock to start the balance wheel.
6. Set the time hands and the alarm indicator to the desired time by turning the knobs on the back. Be sure to turn the knobs in the direction indicated by the arrow. If you turn them the wrong way they may become loose and come off.  
**Removing the knobs or keys too often can cause wear or cross-threading.**

#### **To regulate the time:**

Some minor regulation may be necessary. There is a tab at the back of the clock with a plus and minus marking. Move this tab towards the plus in order to speed the clock up, or to the minus to slow the time keeping down. Make sure to make VERY small adjustments, as a tiny adjustment will make a considerable difference. You will need to readjust the hands whenever you make an adjustment with the tab.

#### **If you have any problems:**

**Call the store where you purchased the clock.** Many problems can be solved over the phone. Otherwise they can direct you to where and how to send for a repair or replacement. We have a two year guarantee on our clocks and all claims are handled through the dealer from whom you purchased the clock.

**Visit our website and follow our blog.** We have comprehensive help articles and updates almost every week. You can find a wealth of information on this and other fine clocks. You can get there through our website or directly at [www.GermanClocks.org](http://www.GermanClocks.org)

## Most Common Errors When Installing a Mechanical Clock

If the clock does not function properly make sure **the clock is wound fully**. By the end of the day, the time key will run down. The alarm key will run down immediately after the alarm sounds.

When adjusting the time, please notice that the regulating tab is counter-intuitive. You should move the tab to the **RIGHT** to **SLOW** the clock and to the **LEFT** to **SPEED** the clock up.

Constant running of mechanical parts causes wear, but proper servicing will allow your timepiece to last for generations. These clocks should be oiled and cleaned by a certified clock technician every 5-7 years.

Whatever the problem, if something doesn't seem to be working properly, **DO NOT USE FORCE!** Reread the instructions or call the dealer from where you purchased the clock.

For further help, as well as updates and comprehensive information, visit [www.NorthCoastImports.com/instructions](http://www.NorthCoastImports.com/instructions).

